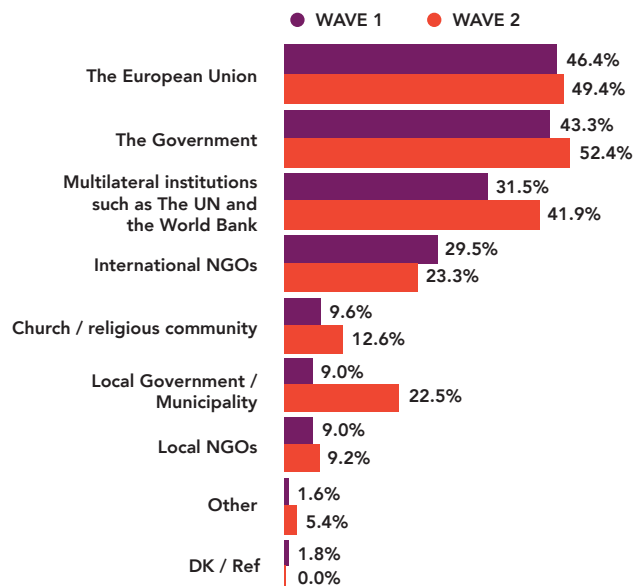


## TWO - THIRDS OF RESPONDENTS BELIEVE THAT THERE IS THE POSSIBILITY OF FLARE - UP OF THE REFUGEE CRISIS

When asked their opinion on the refugee crisis and its influence on Serbia, there has been an increase in comparison to the first wave of the survey in the number of citizens who believe that there is the possibility of flare - up of the refugee crisis (66% in comparison to 55% in the previous wave). When it comes to taking care of them, there has been a change in the attitudes of the citizens and now 52% of respondents think that the Government of the Republic of Serbia is in the best position to improve the position of refugees in Serbia, in comparison to 43% in the previous survey. The second wave of the survey shows that 22% citizens expect local self-governments to take care of refugees. As a result, as many as 74% think that the institutions of the Republic of Serbia are in the best position to improve the position of refugees and migrants in Serbia. On the other hand, 49% of citizens still think that the EU is in the best position to improve the position of refugees in Serbia.

### INSTITUTIONS IN A POSITION TO IMPROVE REFUGEE SITUATION IN SERBIA



The complete content of the second wave of the survey of the attitudes of the Serbian citizens to the refugee crisis, including information on the project "Support for Local Response to Refugee Crisis", can be found on [www.divac.com](http://www.divac.com)



## THE ATTITUDES OF SERBIAN CITIZENS TOWARDS REFUGEES

### KEY FINDINGS OF THE SECOND WAVE OF THE SURVEY

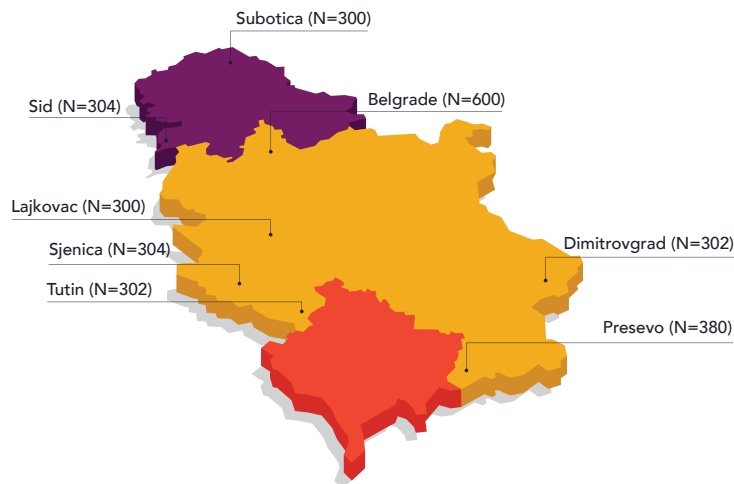
This publication has been produced by the generous support of the American people through the United States Agency for International Development (USAID). The Ana and Vlade Divac Foundation is fully responsible for the content of this publication, which does not necessarily reflect the attitudes of the USAID or the Government of the United States of America.

## THE ATTITUDES OF SERBIAN CITIZENS TOWARDS REFUGEES AND THE REFUGEE CRISIS

### KEY FINDINGS OF THE SECOND WAVE OF THE SURVEY

Within the project "Support for Local Response to Refugee Crisis" implemented by Ana and Vlade Divac Foundation with the support of the United States Agency for International Development (USAID), the second wave of the survey towards attitudes of Serbian citizens to refugees and the refugee crisis was conducted in December 2016. The total number of respondents was 2792 people older than 15 from Belgrade, Dimitrovgrad, Lajkovac, Presevo, Sjenica, Tutin, Subotica and Sid. The survey was conducted by ProPozitiv, the agency for public opinion research, which also conducted the first survey during May and June 2016.

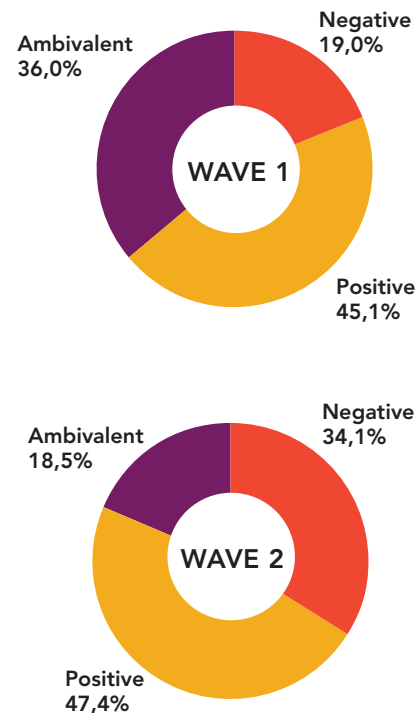
### SAMPLE DISPERSION



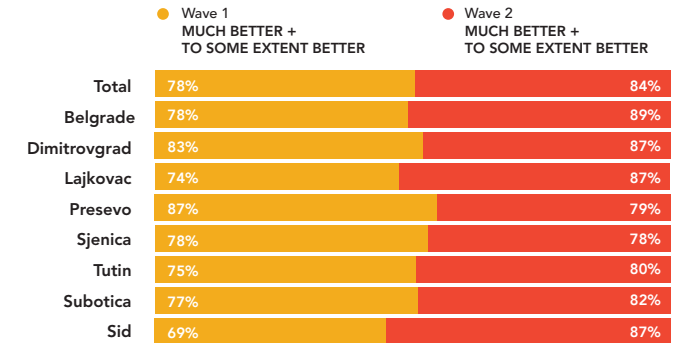
## 47% OF CITIZENS HAVE A POSITIVE ATTITUDE TO REFUGEES

In the first wave of the survey conducted during May and June 2016, 45% of citizens had a positive attitude to refugees, while in the second wave that rose slightly to 47%. On the other hand, there was an increase in negative attitudes towards refugees, namely 34% in comparison to the previous wave of the survey, when 19% of respondents expressed a negative attitude. This change occurred because respondents who were neutral in the previous wave of the survey have formed a negative attitude with the passage of time and further events (e.g. the longer stay of the refugees and migrants).

## 34% OF CITIZENS HAVE EXPRESSED A NEGATIVE ATTITUDE TOWARDS REFUGEES



## 4/5 OF RESPONDENTS STILL THINK THAT SERBIA HAS ACCEPTED REFUGEES MUCH BETTER IN COMPARISON TO OTHER COUNTRIES



## EMPATHY AND FEARS OF CITIZENS REGARDING REFUGEES

A large number of citizens sympathise with the refugees and understand the problem they are facing (60% of them), although that number has decreased in comparison to the first wave of the survey (68%). When it comes to the fears, there is a large number who are afraid or worried that the refugees might transfer diseases to Serbian citizens (51%), which is an increase in comparison to the first wave of the survey.

## 1/2 OF THE RESPONDENTS HAVE HAD CONTACT WITH REFUGEES

Bearing in mind that the survey was conducted in towns and municipalities that are most affected by the refugee crisis, there has been increased contact with them – half of the respondents have had some sort of contact with the refugees. Out of that number, an average of ¾ of them still have positive contact, while that contact continues to be best graded in the municipalities of Sjenica and Tutin (over 90%).